



TECHNOLOGY CHANGES  
EVERYTHING.  
CONNECTED. SECURED. MANAGED.

## MANAGED SERVICE PROGRAM

# Managed Community

An outsourced property technology department for security, connectivity and shared systems.

Unify property technology, providers and planning under one accountable operating model.

### STARTING INVESTMENT

\$3,500 / month

### INCLUDED ONSITE

8 hours / month

### OPERATIONS

Security + network

### OPTIONAL HELP DESK

\$7.50 / unit

## THE PROGRAM AT A GLANCE

### PROPERTY OPERATIONS

#### Security systems

CCTV, access, gates and intercoms.

#### Connectivity operations

Networks, carriers and core infrastructure.

#### Preventive care

Maintenance, documentation and reporting.

#### Provider ownership

CBN coordinates carriers, vendors and service.

### BUSINESS OUTCOMES

#### One operating model

Fewer disconnected vendor handoffs.

#### Improved experience

Consistent service for staff and residents.

#### Planning clarity

Lifecycle and capital roadmap.

#### Scalable support

Eight onsite hours plus help desk option.

## THE CBN DIFFERENCE

### ONE RELATIONSHIP

One accountable support path.

### DOCUMENTED OPERATIONS

Assets, incidents and priorities made visible.

### RIGHT-SIZED SERVICE

Expand as property needs grow.

Includes up to eight onsite hours monthly. Metro Fiber connectivity is available when scoped: Build It. Connect It. Monetize It.

## SCHEDULE A PROPERTY TECHNOLOGY ASSESSMENT

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